



Cricket Firmware Update Install Guide

1. FORMAT USB FLASH DRIVE

Format a USB flash drive (Greater than 1GB, but no more than 8GB) by inserting it into the front USB slot of your Cricket DVR. Please note that formatting the flash drive will erase all content currently stored on the flash drive. You MUST format the USB flash drive within the Cricket.

1.1. Once the USB flash drive is inserted you will see an onscreen message "Detecting USB Device".

1.2. Once the onscreen message disappears, format the USB device by accessing the backup screen (main menu  -> backup  -> format device option)

1.3. After selecting the format device option you will receive an onscreen prompt asking if you want to "format the device". Click on "Yes".

1.4. An onscreen graphic will appear. When this graphic disappears it is safe for you to remove the USB flash drive from your Cricket.

2. DOWNLOAD LATEST FIRMWARE

After you have formatted the USB flash drive insert it in your computer and visit the support page at clintonelectronics.com to download the latest firmware update for your Cricket DVR.

2.1. Either save the firmware update directly to your USB flash drive or save it to a different area of your computer then copy, cut and paste, or drag it onto the USB flash drive.

2.2. Please do not open the firmware update or modify it in any way as this will make it unreadable to the Cricket DVR.

2.3. After you have moved the firmware update onto the USB flash drive then safely remove the USB flash drive from your computer and take it back to the Cricket DVR.

2.4. Insert the USB flash drive into the front USB slot then restart the Cricket DVR by disconnecting the power connector from the back of your Cricket DVR and then reconnecting it.

3. UPDATE INSTALL

The Cricket will restart and you will see a blue page with the Clinton Electronics logo near the top. An onscreen message will read "update start" which will be followed by an onscreen prompt which will give you the options of Yes and No. Select the Yes option.

3.1. The firmware update will start to install and you will see loading bars. When the loading bars reach 100% another onscreen prompt will appear reading "USB Update OK".

3.2. The Cricket DVR will perform a mandatory restart.

3.3. After the restart process is complete you can confirm that the firmware update was successful by accessing the info page (main menu -> setup menu (wrench icon) -> information page) there you will find your OS version under the s/w header.